

Re: Phillips ToUCam Pro II 840 WOES!

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From: Honest John (*HJR_at_ai5.net*)

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Its not a driver that comes from windows but usb files. The driver is on the Philips software. What is happening here is the Philips driver is being installed on your computer but it cant find a usb path and especially usb2 which the 840 software was written to expect to see and use. And failing to find usb2 since your machine is win98, it then looks for any usb path – it then needs the windows install disk to discover where any usb port is, it files, path, etc.

When you tried to install the 840 software in win98 or 2000 here is what happened. The driver installed first and it looked like that was what was hapenning, and in fact the driver was installing and did instal. Then came something called VCheck and this is where everything bombed? Im sure this was the case, because VCheck wont even activate until the driver has been installed.

The installed driver now needs a usb port, and VCheck activates to finish that task. In the case of XP, VCheck finds usb2 right off because XP supports usb2. In win98, usb2 does not exist. Only usb1 exist in win98and 2000. So you are using win98 or 2000 and VCheck cannot find usb2, it looks for any usb port, so it asks for the windows install disks where it can search for specific usb file names and locations to build a working path to any usb port which in the case of Win98 is usb1.

That is why you /must/ supply the win98 or win2000 instal disks, or locate all of the usb files on your OS, or upload the usb files on to your computer – and one on the Yahoo ToUcam Group is now trying to assemble all of those files just for this purpose, so new users with the 840 can now get up on win98and 2000.

The guy MD who says he just loaded the 840 instal disk into win98 and it worked right off is lying, especially if he used the Philips 840 v.1.02 install disk which requires usb2. What he isnt telling – notice he never came back to explain his miracle – is he was asked at VCheck to supply the win98 instal disk, he had one to instal, and he popped it in when Phil VCheck asked for it, and that is how his no–effort miracle occurred. Anything else is impossible unless he is not using v1.02 but some earlier version I dont know about. MD may not even know what he did but just followed instructions, and then comes here to give his no–effort report without telling the whole story. But he had the win98 instal disk to use, which you dont.

What some people are bitching about is that the usb files are not included in Philips v1.02 install subpart win98, or 2000, etc. so that no instal disk is required.

It is worth noting that usb2 on XP does support a faster broader bandwidth passthrough the 840 is supposedly designed to take advantage of for cleaner faster imaging. Obviously, one would opt for XP and usb2 if you could aquire it somehow. And XP and usb2 may soon become the standard if it hasnt already. Many will say it is already the standard.

Im sure Ive made some mistakes in what I write above – but none that are crucial that I know about.

Paul

"R.Mc" wrote:

> *did you have to insert the Windows-98 disk when the 840 software*
> *asked for it? That's where the driver came from, because there are no*
> *drivers on the software compatible with Windows-98. If you doubt this*
> *ask at the Yahoo 840 group. Please explain.*
>
> *Bob*
>
> *md wrote:*
>
>> *"Phil Wheeler" <w6tuh-ng4@yahoo.com> wrote in message*
>> *news:QPI%c.33829\$Qa4.33430@twister.socal.rr.com...*
>>> *Carsten A. Arnholm wrote:*
>>>> *Hi,*
>>>>
>>>> *I am afraid you are missing the obvious.*
>>>>
>>>> *Just plug your ToUcam into the USB port of your XP machine. No driver*
>>>> *installation required. XP comes with a built-in ToUcam driver (and Vesta*
>>>> *driver too). I have done this with several machines, it works and it cannot*
>>>> *be simpler.*
>>>
>>> *Worked for me.*
>>>
>>
>> *same here....*
>> *my win98 machines needed the drivers that came with the cam. no problems at all.*
>> --
>> *md*